

PARKING

Patient Parking is available above of Tedder Avenue Medical Centre (Shop 7/26-30 Tedder Avenue, Main Beach QLD 4217); enter via driveway from Hughes Avenue (off Tedder Avenue). Street Parking is also available in the surrounding area and out the front of the Medical Centre.

PRACTICE FEES

- We are Bulk Billing Commonwealth Concession Card Holders and children under the age of 16years.
- Standard consult \$90.40 (**OOP \$49.00**)
- Standard after hours consult \$102.90 (**OOP \$49**)
- Long Consultation \$134.10 (**OOP \$54.00**)
- Long Consultation after hours \$146.45 (**OOP \$54.00**)
- Extended Consultation >40mins **\$182.00 (OOP \$64)**
- Afterhours Extended Consultation >40mins **\$193.65 (OOP \$64)**
- Extended Consultation >60mins **\$275.20 (OOP \$84)**
- Afterhours Extended Consultation > 60mins **\$304.25 (OOP \$84)**

- OSHC and OSVC students with an affiliated fund will pay a \$25 GAP only. Please enquire with reception whether your health insurance is available for us to direct bill.
- Specialized Services: Dr Yogesh Rajee (Endocrinologist), Dr Hossein Khosravi (Dietitian), Elizabeth Celi (Psychologist), Anastasiia Kuliapina (Psychologist) John Rafla (Physio) have their own fees system. Please contact reception for a list of their fees.

OTHER FEES

- Iron Infusion – \$200.00 (OOP)
- IUD Insertion – \$150.00 (OOP)
- IUD Removal – \$50 (OOP)
- Implanon Insertion – \$100.00 (OOP)
- Implanon Removal – \$100.00 (OOP)
- Venesection - \$150 – (OOP)
- PRP – subject to area, speak to GP
- Commercial Drivers Licence - \$200 (OOP)
- Ingrown toenail removal - \$150 (OOP)

For a more comprehensive list of fees, please ask reception.

AFTER HOURS

National Home Doctor Service is a service which connects patients requiring medical attention outside of regular clinic hours with qualified Doctors who will make a house call on the Gold Coast. Please contact National Home Doctor Service on **13 SICK (137425)**

FEEDBACKS & COMPLAINTS

We are genuinely interested in any concerns or complaints that you have with any aspect of our Practice. **Please feel free to write, email, telephone us or leave feedback in Suggestions & Feedback box.**

If you have a complaint that we cannot resolve to your satisfaction you can contact:
Office of the Health Ombudsman

Mail: Director, Business Innovation
Office of Health Ombudsman
PO Box 13281, George St, Brisbane, QLD 4003
Ph.: 133 OHO (133 646)
Email: complaints@oho.qld.gov.au



Practice Information

Tedder Avenue Medical Practice is
'Your Local Family Doctor'
Located in the heart of Main Beach,
we offer a modern, well equipped
General Practice with an
experienced local team.



**Shop 7 / 26 – 30 Tedder Avenue,
Main Beach QLD 4217
07 5532 8272**

Opening hours

Monday to Friday - 8:00 am – 5 pm
Saturday - 8:30 am – 4 pm
Sunday - 8:00 am – 2 pm
Public Holidays – **CALL PRACTICE TO CHECK**

Hours might change, please contact us for further enquiries.

OUR TEAM

- Dr. Dushyant Chauhan
- Dr. Meenal Sukhwal
- Dr. Archana Kothari
- Dr. Soheil Torabi
- Dr. Seham Ayad
- Dr. Niles Donley
- Dr. Maritza Font Echevarria

All our doctors are experienced GP's and have extensive training in different aspects of general practice.

GENERAL PRACTICE SERVICES INCLUDE:

1. Men's & Women's Health
2. Vaccinations
3. Chronic disease management
4. Mental Health
5. Health Assessments
6. Skin checks
7. Surgical procedures
8. Cosmetic Injectables

Additional Services:

1. Pathology (QML) on site,
2. Dr Yogesh Raje – Endocrinologist who visits us once a month,
3. Two Clinical Psychologists & a General Psychologist available during the week and Saturday mornings.
4. Dr. Hossein Khosravi – Dietitian
5. John Rafla - Physio

AFTER HOURS ARRANGEMENTS

Home visits are available on a limited basis at the Doctors discretion where medically required, for regular patients who live in the close vicinity of the Practice. After hours visits are also available with the National Home Doctor Service. Please call **13 SICK (13 74 25)**

WALK INS

We do accept walk in appointments, however if we are fully booked and your needs are not urgent, we will make an appointment for you at the earliest available time.

CONSULTATIONS

Our reception staff will arrange a standard consultation (15min) for your first visit. Longer consultations (30mins) can be organised after discussion with the doctor.

TELEPHONE/ELECTRONIC COMMUNICATION

We provide telephone appointments to help reduce the risk of community transmission of COVID-19. If you phone to speak to a doctor our staff will take your details and get back to you. We will only interrupt the doctor if your situation is urgent. Electronic communication is available through the email address reception@teddermedical.com.au. Email messages will be forwarded to the appropriate doctor or staff member and a response will be given in a timely manner. Our written policy on receiving and returning electronic communication can be requested from reception.

PRIVACY POLICY

Our Practice collects personal health information and safeguards its confidentiality and privacy in accordance with National Privacy Principles. Any information that we collect is kept strictly confidential and is only used for your care.

Copy of the Privacy Policy available on request from reception.

RESULTS

It is our policy that NO results will be given over the telephone. You will need to make an appointment to discuss the outcome of any investigations that you are referred for.

CANCELLATION POLICY

Please provide 24 hours' notice if you are unable to keep your appointment, so it can be offered to someone else

SECURE MANAGEMENT OF HEALTH INFORMATION

Tedder Avenue Medical Centre respects your privacy. Your medical record is a confidential document. It is the policy of this practice to maintain security of personal health information at all times and to ensure that this information is only available to authorised members of staff. All doctors at the practice use the computerized medical records to record information, order tests, provide prescriptions and file specialist's reports. Our computers are password protected and backed up daily. All information recorded at the surgery is confidential. We follow the Australian Federal Privacy Laws and Standards for the private health sector.

If you have any queries, please ask reception when making the appointment.

Tedder Avenue Medical Practice

Ph: 07 5532 8272 Fax: 07 5532 7261

E: practicemanager@teddermedical.com.au

Facebook: [@tedderavenuemedical](https://www.facebook.com/tedderavenuemedical)

Web: <http://www.teddermedical.com.au>